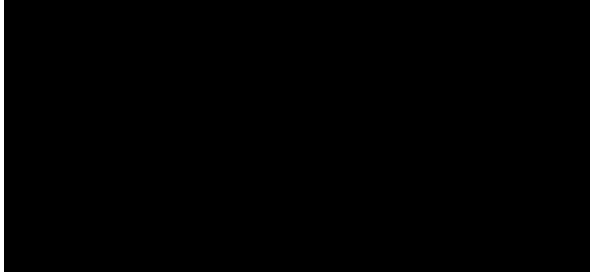




19 November 2024



Official information request for documentation on post restructuring impacts
Our Ref: OIA353/1

1. I refer to your official information request dated 21 October 2024 for documentation on post restructuring impacts.
2. You have requested the following information:

1. All documents from activities that were undertaken to document, review or assess the after-effects of change processes that involved the restructuring of an organisational unit, e.g. to gauge whether the intended objectives were met. This may include, but is not limited to:

- Internal or external reviews, reports or assessments, formal or informal.
- Assessments of operational markers, performance metrics and similar transactional indicators, where explicitly linked to a restructuring- or transformation event.
- Assessment of formal KPI's that were set in relation to the structural change or transformation of an organisational unit.

2. If there are no documents that meet the criteria in 1., please explain whether there are any informal- or non-documented approaches to review and assess the after-effects of internal restructuring that are practiced within Crown Law.

In scope for this request are the internal restructures as detailed in this table:

- 17/04/2019 Legal Support Services
- 10/06/2019 Strategic Advisory Function
- 28/05/2020 Business Services

3. We have undertaken searches of our document management systems for the requested information above. No relevant documents were identified. Therefore, we refuse your request under s18(e) of the OIA on the grounds that the document alleged to contain the information requested does not exist or, despite reasonable efforts to locate it, cannot be found.
4. Crown Law has not implemented any reporting metrics on the requested restructures that have been carried out.
5. Crown Law does not have any informal or non-documented approaches to review and assess the after-effects of internal restructuring within Crown Law.
6. However, feedback and evaluations are sought prior to any proposals to restructure as part of the information gathering process. During this phase, some of the feedback received may relate to previous change processes undertaken.

Proactive release

7. Please note that we may publish this response (with your personal details redacted), and any related documents, on Crown Law's website if we decide proactive release of this information is or may be in the public interest. If you have any concerns about this, please let us know within 10 working days of the date of this letter.
8. You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.
9. If you wish to discuss this decision with us, please feel free to contact OIA@crownlaw.govt.nz.

